


## Life Cycle Management Policy

Kongsberg Maritime has a holistic approach to the optimization of KM services and products in order to maximize the performance for customers operating installations with KM systems. Installation lifecycle is expected to be 40 years and more.

- KM shall be the world leader in product lifecycle management. New systems shall be developed and delivered with installation lifecycle in mind and upgrade solutions shall be available in time to secure continued supportability
- All products from KM are defined with their corresponding phase of supportability: Utilization, Standard Maintenance, Limited Maintenance, Obsolete.
- KM commit to provide spare parts needed for all our products in the utilization and Standard Maintenance phase of systems delivered.
- KM shall offer open and frequent customer communication on supportability based on overview of installed systems and their serviceability
- KM shall offer competitive upgrade solutions to extend supportability according to installation and customer situation
- KM service personnel shall attend at agreed schedule, well prepared and with access to the correct spare parts.
- KM offer relevant learning services to build competence, share experiences, improve efficiency and contribute to safety at sea

Kongsberg, October 2014



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President