

To whom it may concern

Attn: Technical director



KONGSBERG

Deres ref/Your ref

Vår ref/Our ref

Dato/Date

4. February 2012

Subject: Product discontinuation notice – DC-C20

Dear valued customer,

The intent of this letter is to inform you of the Kongsberg Maritime decision to limit support of the product DC-C20 (DataChief C20). DataChief C20 was introduced 1998 and delivered until 2008. After 15 years of successful deliveries, spare parts- and service support Kongsberg Maritime obsolete these parts:

- OS version HP VL6 233/266/350 MHz
- OS version HP VL400 733 MHz/1 GHz.
- OS version HP D530

Kongsberg Maritime AS still offers full software- and field service support for DC-C20.

The availability of components for producing above spare parts is very limited or non existent. Hence, Kongsberg Maritime is not able to provide spare parts for these systems. We are able to carry out repair provided the faulty part(s) is repairable, but replacement parts are no longer available.

Being aware of the difficult situation an obsolete system may cause, Kongsberg Maritime has developed replacement systems based on new technology. By using the knowledge from an obsolete system, we are able to transfer parameters and databases directly into a replacement system. We offer replacement systems for installation on relatively short notice at reasonable prices.

Options:

- Upgrade of Operator Station Computers VL400 / D530 to ISIC PCM4-G43.
- Upgrade of top system (SW and HW) to K-Chief 600.
- Total retrofit of the whole system to K-Chief 600.

Please contact Customer Support for more information on either mail: km.support@kongsberg.com or phone: +47 33032407.

Yours faithfully

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