

Kongsberg Mesotech Ltd

1598 Kebet Way
Port Coquitlam, BC
Canada V3C 5M5

Telephone: +1 (604) 464-8144
Toll-free: +1 (888) 464-1598
Fax: +1 (604) 941-5423



KONGSBERG

PRODUCT BULLETIN

Retirement of SM2000 Family

Ref Number: 1701003

Date: January 3, 2016

To: Kongsberg Maritime Ltd. – Halifax, Canada

Please distribute this bulletin to all relevant personnel within your organization

Please be advised that effective immediately the SM2000 family of products is being moved to retirement status. This is due to the obsolescence and lack of availability of many of the components used to build the products. **With regards to sales order #21142, this system only is being moved to maintenance status and will be supported for three more years, until January 23, 2020.**

Service and support for all other products is no longer available. Attached is a list of spare parts available for purchase by the customer until June 30, 2017. Please note there are limited quantities available and will be provided on a first come, first served basis.

Spare Parts List *(limited quantities available, not sold after June 30, 2017)*

Part Number	Description	Price
144-0162	Cable whip 2ft, SEACON MING-10#22-CCP	\$1,600
144-0204	Cable whip 50ft, SEACON MING-10#22-CCP	\$2,180
355-01050000	Anode	\$30

The replacement product is the M3 Family of multibeam sonars. Please contact the Mesotech Sales Department for the latest information and pricing on these products.

Please contact Mesotech’s Support Department for further information on the retirement of the SM2000 family of products.

Support Department

Phone: +1.604.464.8144
Toll-free: +1.888.464.1598
Email: km.support.vancouver@km.kongsberg.com